

Telehealth for the bush – Aged care support

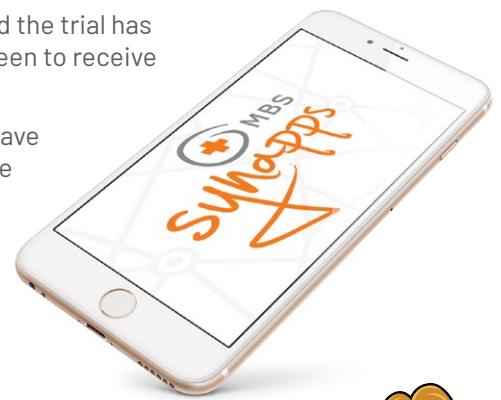
In 2021 Synapse Medical and Simbani Research have been conducting an exciting Telehealth for the Bush (TH4B) trial, offering full telehealth medical services to remote communities.

We are connecting Nurse Practitioners and Specialists, like Uber connects Drivers and Riders.

Synapse invited nurse practitioners and medical providers to participate, and the trial has been a resounding success. Patients have been amazed at how easy it has been to receive specialist care without leaving home.

27 patients have already had an appointment through the TH4B trial. Some have also had more than one subsequent appointment with a specialist, others have had pathology and diagnostic imaging services provided, one has had successful surgery, and another has her surgery scheduled.

A concierge coordinates the entire journey from the initial enquiry through to completion of all necessary care. Or, if care is ongoing, our concierge stays in touch with patients on an ongoing basis.



Telehealth
consult
with NP



NP refers to
a specialist
using our app



Telehealth
consult with
specialist



How it works

1. Remote patients who are unable to access a GP fill out the quick, online form or contact our patient concierge th4b@synapsemedical.com.au or 1300 510 444.
2. A nurse practitioner has a telehealth consult with the patient and if required, refers the patient to a specialist, such as a geriatrician or rehabilitation physician.
3. All specialists bulk bill.
4. All specialists will have an appointment available within two weeks. Most have appointments the same day or within a few days.
5. All records are uploaded to the patient's My Health Record to ensure continuity of care and coordination with the patient's usual GP and other care providers.

Healthcare delivered to your home and directly to your patients.

If you, your patients, or your facility would like to know more please contact us using any of the following options:

Webform: <https://synapsemedical.com.au/telehealth-for-the-bush/>

Email: th4b@synapsemedical.com.au

Call: 1300 510 444

Chat: www.synapsemedical.com.au