



## Just Your Type

Fast turnaround, affordable and secure!



Synapse provides transcription services for any medical specialty including medico-legal reports and multi-voice interviews.

**Features include:**

- Free sign up
- Fully secure – all data protected
- 24-hour turnaround
- Urgent service available
- Dictate and send to Synapse securely from your phone
- No minimum monthly fee
- Formatted to your preferences

**Synapse Medical Transcription Workflow**

- Audio file sent via an app
- Audio file drops directly into typing queue and is picked up by dedicated Medical Transcriptionist
- Saves the text files, which then drops directly into the editing queue
- Editor reviews and finalises the file
- **100%** of new dictator files proceed to Transcription Manager for quality assurance until quality is stable at **99% accuracy**
- Completed file returned to client via secure website. Automated email sent advising client files are ready for review.
- Random daily auditing of 1% of all files by Transcription Manager



“Synapse have provided valuable support to the Mid North Coast Cancer Institute for 2 years in relation to the provision of quality and timely medical typing transcription services.”

Glenn Paulus, Office and Business Manager, Mid North Coast Cancer Institute